|            | Citizen Charter –Matugama Pradeshiya Sabhawa |                           |   |     |           |  |  |  |
|------------|--|---------------------------|---|-----|-----------|--|--|--|
| 1          | 2  | 3                         |   | 4   | 5         |  |  |  |
| Sub<br>no. | Service<br>provided                          | Documents to be submitted | Minimum<br>time<br>taken to<br>complete<br>the task | Rel | evant Fee |  |  |  |

| 1          | Service provided   | 3  |   |                               | 4  | 5                       |   |      |      |  |              |              |       |                    |               |                      |
|------------|--|--|---|-------------------------------|--|-------------------------|---|------|------|--|--------------|--------------|-------|--------------------|---------------|----------------------|
| Sub<br>no. |  | Documents to be submitted  | Minimum<br>time<br>taken to<br>complete<br>the task |                               | elevant Fee  |                         |   |      |      |  |              |              |       |                    |               |                      |
| 01.        | Approvi<br>ng<br>Building<br>Plans   | <ol> <li>application</li> <li>04 copies of the building plan certified by a qualified person</li> <li>A copy of the</li> </ol> | 14 days   |                               |  |                         |   |      |      |  |              |              |       |                    |               |                      |
|            |  | approved survey plan of the land on which  |   | Square Meteres                | Residential (Rs.)  | Apartments (Rs.)        | Non-residential<br>(Rs.)                                |      |      |  |              |              |       |                    |               |                      |
|            |  | the building is to be  |   | Up to 400 SQ.M                | 20/-   | 25/-                    | 25/-  |      |      |  |              |              |       |                    |               |                      |
|            | constructed 4. A rough sketch of the location of land 5. A copy of the deed of |  |   |                               | Up to 401-1000<br>SQ.M   | 22/-                    | 27/-  | 27/- |      |  |              |              |       |                    |               |                      |
|            |  |  |   |                               |  | Up to 1001-1500<br>SQ.M | 25/-  | 30/- | 30/- |  |              |              |       |                    |               |                      |
|            |  | the land   |   | Up to 1501-2000<br>SQ.M       | 25/-   | 32/-                    | 32/-  |      |      |  |              |              |       |                    |               |                      |
|            |  |  |   | More than 2000                | Rs. 2000 Each For  | Rs. 2000 For each       | Rs. 2000 For each                                       |      |      |  |              |              |       |                    |               |                      |
|            |  |  |   |                               |  |                         |   |      |      |  |              |              | SQ.M  | each Additional 90 | Additional 90 | Additional 90 square |
|            |  |  |   |                               |  |                         |   |      |      |  | square meter | square meter | meter |                    |               |                      |
|            |  |  |   | Construction of Antenna Tower | of boundary walls/ retaining of Communication Towers ers/ Transmission Towers service stations/ Emission | /                       | quare meter - Rs. 100<br>- Rs. 40000.00<br>QM - Rs. 100 |      |      |  |              |              |       |                    |               |                      |

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|------------|--|------------------------------------|---|----------------------|---------------------|--------------------|---------------------|------------------|--|
| 1          | 2  | 3                                  |   |                      | 4                   |                    | 5                   |                  |  |
| Sub<br>no. | Service<br>provided                          | Documents to be submitted          | Minimum<br>time<br>taken to<br>complete<br>the task |                      |                     | Relevant Fee       |                     |                  |  |
| 02.        | Approvi                                      | 1. application                     | 14 days   | 1. Application fee R | s. 1000.00          |                    |                     |                  |  |
|            | ng   | 2. The Original of                 |   |                      | Lan                 | d Processing       | _                   | •                |  |
|            | develop                                      | Proposed                           |   |                      | Perches             | No of Lots         | Rs.                 |                  |  |
|            | ment   | Development Plan                   |   |                      | 6 - 12              | For Lots - 01      | 1000.00             |                  |  |
|            | plans<br>for sub-                            | 3. A Copy of the Approved Previous |   |                      | 12 - 24             | For Lots - 01      | 800.00              |                  |  |
|            | division                                     | Development Plan                   |   |                      | 24 - 36             | For Lots - 01      | 600.00              |                  |  |
|            | and  | Related to the                     |   |                      |                     | For Lots - 01      | 500.00              |                  |  |
|            | amalga                                       | Subdivision.                       |   |                      | 30 More than        | 101 2013 01        | 300.00              |                  |  |
|            | mation                                       | 4. 02 copies of the survey         |   |                      |                     |                    |                     |                  |  |
|            | of land                                      | plan certified by a                |   |                      |                     |                    |                     |                  |  |
|            |  | qualified person                   |   |                      |                     |                    |                     |                  |  |
|            |  | 5. A copy of the deed of the land  |   |                      |                     |                    |                     |                  |  |
|            |  | 6. A rough sketch of the           |   |                      |                     |                    |                     |                  |  |
|            |  | location of land                   |   |                      |                     |                    |                     |                  |  |
| 03.        | Revalid                                      | 1. application                     | 7 days  | 1. Transfer of the   | development license | to another party - | Rs.25000            |                  |  |
|            | ation of                                     | 2. The original of the             |   |                      |                     |                    |                     |                  |  |
|            | develop                                      | approved                           |   | 2. Extension of va   | •                   |                    |                     |                  |  |
|            | ment   | Development Plan                   |   | Development l        | icense by one year  |                    | - I. Up to 1000SQM  | I Rs.5000        |  |
|            | license                                      | 3. Copy of the                     |   |                      |                     |                    | II. N.A             | 0.COM . Do 10000 |  |
|            |  | development license                |   |                      |                     |                    | - II. More than 100 | 0 201AI K2:10000 |  |
|            | !  | issued.                            |   |                      |                     |                    |                     |                  |  |

|          | Citizen Charter – Matugama Pradeshiya Sabhawa |  |                             |   |   |  |  |  |
|----------|---|--|-----------------------------|---|---|--|--|--|
| 1<br>Sub | 2<br>Service<br>provided                      | 3  Documents to be submitted                                 | Minimum<br>time<br>taken to | 4   | 5<br>Relevant Fee   |  |  |  |
| no.      | _   |  | complete<br>the task        |   |   |  |  |  |
| 04.      | Issue of<br>Certifica                         | <ol> <li>application</li> <li>Copy of development</li> </ol> | 14 days                     | 1. Subdivision of land  | 1. Rs.1000 per 1 Lot  |  |  |  |
|          | te of Confor mity                             | plan issued and approved plan                                |                             | 2. Construction of buildings  | Floor Area Residential Non-residential SQ.M Individual Apartments   |  |  |  |
|          |   |  |                             |   | Up to400 Rs.4000/- Rs.5000/- Rs .5000/-<br>SQM  |  |  |  |
|          |   |  |                             |   | Morethan  400 SQM Rs.4000+Rs.15/- Rs.5000+Rs.20/- Rs.5000+Rs.25/- for every SQM for every SQM or part thereof exceeding exceeding exceeding 400 SQM 400 SQM 400 SQM |  |  |  |
|          |   |  |                             | <ul> <li>3. For Sensor towers, Antenna towers, Transmission towers</li> <li>4. Boundary walls and retaining walls Rs.25/- per meter length</li> </ul> | ব্.5000/- Rs.25/- per meter length  |  |  |  |
|          |   |  |                             | 4. මායිම් තාප්ප හා රැඳවුම්<br>බැමි  | දික් මීටර් 1 කට රු.25/- බැහින් 4  |  |  |  |

|          | Citizen Charter –Matugama Pradeshiya Sabhawa          |   |                                  |  |  |  |  |  |
|----------|---|---|----------------------------------|--|--|--|--|--|
| 1<br>Sub | 2<br>Service  | 3   | Minimum<br>time                  | 4 5  |  |  |  |  |
| no.      | provided  | Documents to be submitted   | taken to<br>complete<br>the task | Relevant Fee   |  |  |  |  |
| 05.      | Issue of Certifica te of Street Lines/ Building Lines | <ol> <li>application</li> <li>A copy of the survey plan of the land</li> </ol>  | 1 day                            | 1. Application Fee Rs. 250.00                                    |  |  |  |  |
| 06.      | Issue of Non- acquisiti on Certifica tes              | Request letter     all amounts due to the local authority should have been settled  | 15 minutes                       |  |  |  |  |  |
| 07.      | Issue of<br>Trade<br>Licenses                         | application     In the case of an industry or business which requires     Environmental     Protection License (EPL), a certified copy of the valid EPL | 14 days                          | The amount mentioned in the notice to be notified by the council |  |  |  |  |
| 08.      | Levying<br>Busines<br>s Tax                           | Business Tax Notice   | 15<br>minutes                    | The amount mentioned in the tax notice                           |  |  |  |  |

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|------------|--|--|---|---|-------|--|--|--|
| 1          | 2  | 3  |   | 4   | 5     |  |  |  |
| Sub<br>no. | Service<br>provided                            | Documents to be submitted  | Minimum<br>time<br>taken to<br>complete<br>the task | Relevant Fee  |       |  |  |  |
| 09.        | Levying  | Industry Tax Notice  | 15  | The amount mentioned in the tax notice  |       |  |  |  |
|            | Industry<br>Tax                                |  | minutes   |   |       |  |  |  |
| 10.        | Environ<br>mental<br>Protecti<br>on<br>License | <ol> <li>application.</li> <li>Rough sketch of the route to the place of industry or business.</li> <li>A copy of the deed of the land</li> <li>Does not own the land a certified copy of the consent letter of the owner</li> <li>A certified copy of the approved survey plan of the land</li> </ol> | 14 d<br>a<br>y<br>s                                 | <ol> <li>Application Form - Rs. 500/-</li> <li>license Fee 4500/-</li> <li>The Inspection fee must be paid as per the investment</li> </ol> | ent . |  |  |  |

|            | Citizen Charter –Matugama Pradeshiya Sabhawa    |   |   |  |  |  |  |
|------------|---|---|---|--|--|--|--|
| 1          | 2   | 3   |   | 4 5  |  |  |  |
| Sub<br>no. | Service<br>provided                             | Documents to be submitted   | Minimum<br>time<br>taken to<br>complete<br>the task | Relevant Fee   |  |  |  |
| 11.        | Issue of permits for display of advertis ements | <ol> <li>application</li> <li>Identical specimen of the advertisement</li> <li>Original of the letter from the owner of the land or building on which the advertisement is to be displayed disclosing his permission for the purpose.</li> <li>Road Map of Advertising Board Installation Site</li> </ol> | 3 d<br>a<br>y<br>s                                  | <ol> <li>Application Form Fee - Rs. 200/-</li> <li>License fee on the area of the advertisement as prescribed in the By-laws Rs.1000/- For 1 SQM</li> <li>More than For 1 SQM - Rs. 300/-</li> </ol> |  |  |  |
| 12.        | Levying<br>Rates                                | Assessment Notice   | 15 minutes  | The total amount shown in the assessment notice  |  |  |  |
| 13.        | Reservat<br>ion of<br>Cremato<br>rium           | <ol> <li>application</li> <li>A copy of the National<br/>Identity Card of<br/>applicant</li> <li>A copy of Death<br/>Certificate of the<br/>deceased</li> </ol>   | 15 minutes  | 1.Inside - Rs.13000/- 2. Outside - Rs.18000/-  |  |  |  |

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|------------|---|--|---|---|--|--|--|--|
| 1          | 2   | 3  |   | 4 5   |  |  |  |  |
| Sub<br>no. | Service<br>provided   | Documents to be submitted  | Minimum<br>time<br>taken to<br>complete<br>the task | Relevant Fee  |  |  |  |  |
| 14.        | Applicat<br>ion for<br>permissi<br>on to<br>cause<br>damages<br>to road | <ol> <li>Request letter</li> <li>Rough sketch showing<br/>the easiest access road</li> </ol> | 2 days  | Charges are payable depending on the extent of damage and the nature of the road surface. |  |  |  |  |
| 15.        | Removi<br>ng<br>hazardo<br>us<br>situation<br>caused<br>by trees        | application  | 14 days   | Application Fee - Rs. 3000/-  |  |  |  |  |
| 16.        | Levying and exempti ng from entertain ment tax                          | <ol> <li>Request letter</li> <li>printed admission tickets prepared for sale;</li> </ol>     | 1. 1 day  | 10% on the face value of each Admission Ticket  |  |  |  |  |

|            | Citizen Charter –Matugama Pradeshiya Sabhawa           |                           |   |  |  |   |  |  |  |
|------------|--|---------------------------|---|--|--|---|--|--|--|
| 1          | 2  | 3                         |   | 4  | 5  | (   |  |  |  |
| Sub<br>no. | Service<br>provided                                    | Documents to be submitted | Minimum<br>time<br>taken to<br>complete<br>the task | Relevant   | t Fee  |   |  |  |  |
| 17.        | Renting Recepti on Halls/To wn Halls/ Commu nity Halls | 1. Application            | 15<br>minute<br>s                                   | <ol> <li>Drama, Musical Shows, Exhibitions, Workshops</li> <li>For sale</li> <li>Conferences, Lectures (Individual)</li> <li>Educational Conferences (For Schools)</li> <li>For Weddings</li> <li>For political meetings</li> <li>Subsidized price per working day</li> <li>For a holiday</li> <li>For loudspeakers</li> <li>Auditorium Yard (Sq.ft.per day)</li> <li>Parking charges for vehicles transporting schoo</li> </ol> | 25000/-<br>10000/-<br>5000/-<br>12000/-<br>10000/-<br>4000/-<br>5000/-<br>10/-<br>I children | Deposit amount (Rs.)<br>3000/-<br>10000/-<br>3000/-<br>3000/-<br>3000/-<br>3000/-<br>3000/- |  |  |  |
|            |  |                           |   | I. For School buses (For a month) II. For school vans (For a month)  | 500/<br>300/   |   |  |  |  |

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|------------|--|---------------------------|---|---|------------------|----------------------|--|--|--|
| 1          | 2  | 3                         |   | 4   |                  | 5                    |  |  |  |
| Sub<br>no. | Service<br>provided                          | Documents to be submitted | Minimum<br>time<br>taken to<br>complete<br>the task |   | Relevant Fee     |                      |  |  |  |
| 18.        | Renting                                      | 1. Application            | 15  | Matter  | Amount (Rs.)     | Deposit amount (Rs.) |  |  |  |
|            | Play-  |                           | minute  | 1. For sports meets                                 |                  |                      |  |  |  |
|            | ground                                       |                           | S   | • Schools   | 500/-            | 3000/-               |  |  |  |
|            |  |                           |   | Sports Club   | 1000/-           | 2000/-               |  |  |  |
|            |  |                           |   | <ul> <li>Training Camps</li> </ul>                  | 2000/-           | 2000/-               |  |  |  |
|            |  |                           |   | <ul> <li>Training camps (Government Inst</li> </ul> | itutions) 1000/- | 2000/-               |  |  |  |
|            |  |                           |   | 2. For Political meetings (For a day                | 7500/-           | 10000/-              |  |  |  |
|            |  |                           |   | 3. For Musical Shows                                |                  |                      |  |  |  |
|            |  |                           |   | Government Institute                                | 5000/-           | 10000/-              |  |  |  |
|            |  |                           |   | Free (Non-ticketed)                                 | 10000/-          | 10000/-              |  |  |  |
|            |  |                           |   | 4. Musical Shows                                    |                  |                      |  |  |  |
|            |  |                           |   | Government Institute s                              | 10000/-          | 10000/-              |  |  |  |
|            |  |                           |   | Free of charge (Without tickets)                    | 15000/-          | 10000/-              |  |  |  |
|            |  |                           |   | 5. For Carnivals (Per day )                         | ·                | ·                    |  |  |  |
|            |  |                           |   | Government institutes                               | 5000/-           | 10000/-              |  |  |  |
|            |  |                           |   | Other   | 20000/-          | 20000/-              |  |  |  |
|            |  |                           |   |   |                  |                      |  |  |  |
| 19.        | Registra                                     | 1. Application            | 5 days  | 1. Application Fee - Rs.1000/-                      |                  |                      |  |  |  |
|            | tion and                                     | 2. A Copy of the deed     |   |   |                  |                      |  |  |  |
|            | revision                                     | 3. A Copy of the          |   |   |                  |                      |  |  |  |
|            | of   | Approved Plan             |   |   |                  |                      |  |  |  |
|            | property                                     |                           |   |   |                  |                      |  |  |  |
|            | title  |                           |   |   |                  |                      |  |  |  |

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|------------|---|---------------------------|---|--|--|--|--|--|
| 1          | 2   | 3                         |   | 4 5  |  |  |  |  |
| Sub<br>no. | Service<br>provided   | Documents to be submitted | Minimum<br>time<br>taken to<br>complete<br>the task | Relevant Fee   |  |  |  |  |
| 20.        | Levying Taxes on sale of certain lands                        | 1. Request letter         | 15<br>minutes                                       | 1% /of the cash value of the land sold   |  |  |  |  |
| 21.        | Disposal<br>of<br>garbage<br>at none<br>residenti<br>al sites | 1. Application            | 3 days  | Determining the fee based on the amount of waste emerged and the size of the premises calculated as per the Western Province Waste Management Authority Charter. |  |  |  |  |
| 22.        | Levying<br>Acreage<br>Tax                                     | 1. Tax notice             | 15<br>minutes                                       | The amount shown in the Tax notice   |  |  |  |  |