|            | Citizen Charter –Matugama Pradeshiya Sabhawa |                           |   |              |  |  |  |  |
|------------|--|---------------------------|---|--------------|--|--|--|--|
| 1          | 2  | 3                         | 4                                       | 5            |  |  |  |  |
| Sub<br>no. | Service<br>provided                          | Documents to be submitted | Minimum time taken to complete the task | Relevant Fee |  |  |  |  |

| 1          | 2                        |                | Citizen Charter – Matugama Pradeshiya Sabhawa |   |  |           |   |  |  |  |
|------------|--------------------------|----------------|---|---|--|-----------|---|--|--|--|
| Sub<br>no. | Service<br>provided      |                |   | Minimum time taken to complete the task | Relevant Fee   |           |   |  |  |  |
| 01.        | Approving Building Plans | 1. 2. 3. 4. 5. | the building is to be constructed             | 14 days                                 | Residential - Rs Commercial - Rs 2. Processing Fee  Square Meteres  Up to 400 SQ.M  Up to 401-1000 SQ.M  Up to 1001-1500 SQ.M  Up to 1501-2000 SQ.M  More than 2000 SQ.M  1. Construction of Construction Antenna Towe | . 2000.00 | / | Non-residential (Rs.) 25/- 27/- 30/- 32/- Rs. 2000 For each Additional 90 square meter quare meter - Rs.100 - Rs. 40000. |  |  |

|         |                          |   | Citizen Charter  | r –Matugan                              | na Pradeshiya Sabh    | awa   |               |                     |                 |
|---------|--------------------------|---|--|---|-----------------------|---|---------------|---------------------|-----------------|
| Sub no. | 2<br>Service<br>provided |   | 3  Documents to be submitted                                 | Minimum time taken to complete the task |                       | 5   | Relevant Fee  |                     |                 |
| 02.     | Approving development    | 1.<br>2.  | application  The Original of Proposed Development Plan       | 14 days                                 | 1. Application fee Rs |   | nd Processing |                     |                 |
|         | plans for sub-           | 3.  |  |   |                       | Perches   | No of Lots    | Rs.                 |                 |
|         | division and             | 4   | Related to the Subdivision.                                  |   |                       | 6 - 12  | For Lots - 01 | 1000.00             |                 |
|         | amalgamation of land     | 4.  | 02 copies of the survey plan certified by a qualified person |   |                       | 12 - 24   | For Lots - 01 | 800.00              |                 |
|         |                          | 5.  | A copy of the deed of the land                               |   |                       | 24 - 36   | For Lots - 01 | 600.00              |                 |
|         |                          | 6.  | A rough sketch of the location of land                       |   |                       | 36 More than  | For Lots - 01 | 500.00              |                 |
| 03.     | Revalidation of          | 1.<br>2.  | application The original of the approved Development Plan    | 7 days                                  | Transfer of the c     | er of the development license to another party - Rs.25000 |               |                     |                 |
| ı       | development<br>license   | elopment 3. Copy of the development license issued. |  |   |                       | · ·   |               |                     | /I Rs.5000      |
|         |                          |   |  |   |                       |   |               | - II. More than 100 | 00 SQM Rs.10000 |

| 1         | 2                          | 3  | 4   |   | 5  |
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| ub<br>10. | Service<br>provided        | Documents to be submitted  | Minimum<br>time taken<br>to<br>complete<br>the task |   | Relevant Fee   |
| )4.       | Issue of<br>Certificate of | <ol> <li>application</li> <li>Copy of development plan issued and approved plan</li> </ol> | 14 days   | 1. Subdivision of land  | 1. Rs.1000 per 1 Lot   |
|           | Conformity                 | 2. Copy of development plan issued and approved plan                                       |   | 2. Construction of buildings  | Floor Area Residential Non-residential SQ.M Individual Apartments  |
|           |                            |  |   |   | Up to400 Rs.4000/- Rs.5000/- Rs .5000/- SQM  |
|           |                            |  |   |   | Morethan 400 SQM Rs.4000+Rs.15/- Rs.5000+Rs.20/- Rs.5000+Rs.25, for every SQM for every SQM for every SQ or part thereof or part thereof exceeding exceeding exceeding 400 SQM 400 SQM 400 SQM |
|           |                            |  |   | <ul> <li>3. For Sensor towers, Antenna towers, Transmission towers</li> <li>4. Boundary walls and retaining walls Rs.25/- per meter length</li> </ul> | აැ.5000/-<br>Rs.25/- per meter length  |
|           |                            |  |   | 4. මායිම් තාප්ප හා රැඳවුම්  | දික් මීටර් 1 කට රු.25/- බැහින්   |

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| Sub<br>no. | Service<br>provided                                  | Documents to be submitted  | Minimum<br>time taken<br>to<br>complete<br>the task | Relevant Fee  |  |  |  |  |  |
| 05.        | Issue of Certificate of Street Lines/ Building Lines | <ol> <li>application</li> <li>A copy of the survey plan of the land</li> </ol>   | 1 day   | 1. Application Fee Rs. 250.00   |  |  |  |  |  |
| 06.        | Issue of Non-acquisition Certificates                | <ol> <li>Request letter</li> <li>all amounts due to the local authority should have been settled</li> </ol>  | 15<br>minutes                                       |   |  |  |  |  |  |
| 07.        | Issue of Trade<br>Licenses                           | <ol> <li>application</li> <li>In the case of an industry or business which requires         Environmental Protection License (EPL), a certified copy of the valid EPL     </li> </ol>  | 14 days   | The amount mentioned in the notice to be notified by the council  |  |  |  |  |  |
| 08.        | Levying<br>Business Tax                              | Business Tax Notice  | 15 minutes  | The amount mentioned in the tax notice  |  |  |  |  |  |
| 09.        | Levying<br>Industry Tax                              | Industry Tax Notice  | 15 minutes  | The amount mentioned in the tax notice  |  |  |  |  |  |
| 10.        | Envir <b>onme</b> nta 1 Protection License           | <ol> <li>application.</li> <li>Rough sketch of the route to the place of industry or business.</li> <li>A copy of the deed of the land</li> <li>Does not own the land a certified copy of the consent letter of the owner</li> <li>A certified copy of the approved survey plan of the land</li> </ol> | 14 da<br>ys   | <ol> <li>Application Form - Rs. 500/-</li> <li>license Fee 4500/-</li> <li>The Inspection fee must be paid as per the investment .</li> </ol> |  |  |  |  |  |

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| Sub no. | 2<br>Service<br>provided  | Documents to be submitted   | Minimum time taken to complete the task | Relevant Fee   |  |  |  |  |
| 11.     | Issue of permits for display of advertisement s                 | <ol> <li>application</li> <li>Identical specimen of the advertisement</li> <li>Original of the letter from the owner of the land or<br/>building on which the advertisement is to be displayed<br/>disclosing his permission for the purpose.</li> <li>Road Map of Advertising Board Installation Site</li> </ol> | 3 da<br>ys                              | <ol> <li>Application Form Fee - Rs. 200/-</li> <li>License fee on the area of the advertisement as prescribed in the By-laws Rs.1000/- For 1 SQM</li> <li>More than For 1 SQM - Rs. 300/-</li> </ol> |  |  |  |  |
| 12.     | Levying Rates   | Assessment Notice   | 15 minutes                              | The total amount shown in the assessment notice  |  |  |  |  |
| 13.     | Reservation of<br>Crematorium                                   | <ol> <li>application</li> <li>A copy of the National Identity Card of applicant</li> <li>A copy of Death Certificate of the deceased</li> </ol>   | 15<br>minutes                           | Governing Area  1.Inside - Rs.13000/- 2. Outside - Rs.18000/-  |  |  |  |  |
| 14.     | Application<br>for permission<br>to cause<br>damages to<br>road | <ol> <li>Request letter</li> <li>Rough sketch showing the easiest access road</li> </ol>  | 2 days                                  | Charges are payable depending on the extent of damage and the nature of the road surface.  |  |  |  |  |
| 15.     | Removing<br>hazardous<br>situation<br>caused by<br>trees        | application   | 14 days                                 | Application Fee - Rs. 3000/-   |  |  |  |  |

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| Sub<br>no. | Service<br>provided                          | Documents to be submitted  | Minimum time taken to complete the task | Relevant Fee                                   |  |  |  |
| 16.        | Levying and exempting from entertainment tax | <ol> <li>Request letter</li> <li>printed admission tickets prepared for sale;</li> </ol> | 1. 1 day                                | 10% on the face value of each Admission Ticket |  |  |  |

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|-----------|------------------|----------------|--|-----------------------|--------|---|--------------|----------------------|--|--|--|
| ub<br>10. | Service provided |                | 3  Documents to be submitted                 | Minimum time taken to |        | 5 Relevant                                  | Fee          |                      |  |  |  |
| 10.       | provided         |                |  | complete<br>the task  |        |   |              |                      |  |  |  |
| 17. R     | Renting          | 1. Application |  | 15                    |        |   |              |                      |  |  |  |
| R         | Reception        |                |  | minutes               | Matter |   | Amount (Rs.) | Deposit amount (Rs.) |  |  |  |
| H         | Halls/Town       |                |  |                       |        | Drama, Musical Shows, Exhibitions, Workshop |              | 3000/-               |  |  |  |
| H         | Halls/           |                |  |                       | 2.     | For sale                                    | 25000/-      | 10000/-              |  |  |  |
| C         | Community        |                |  |                       | 3.     | Conferences, Lectures (Individual)          | 10000/-      | 3000/-               |  |  |  |
| H         | Halls            |                |  |                       | 4.     | Educational Conferences (For Schools )      | 5000/-       | 3000/-               |  |  |  |
|           |                  |                |  |                       | 5.     | For Weddings                                | 12000/-      | 3000/-               |  |  |  |
|           |                  |                |  |                       | 6.     | For political meetings                      | 10000/-      | 3000/-               |  |  |  |
|           |                  |                |  |                       | 7.     | Subsidized price per working day            | 4000/-       | 3000/-               |  |  |  |
|           |                  |                |  |                       | 8.     | For a holiday                               | 5000/-       | 3000/-               |  |  |  |
|           |                  |                |  |                       | 9.     | For loudspeakers                            | 5000/-       |                      |  |  |  |
|           |                  |                |  |                       | 10.    | Auditorium Yard (Sq.ft.per day)             | 10/-         |                      |  |  |  |
|           |                  |                |  |                       | 11.    | Parking charges for vehicles                |              |                      |  |  |  |
|           |                  |                |  |                       |        | transporting school children                |              |                      |  |  |  |
|           |                  |                |  |                       |        | I. For School buses (For a month)           | 500          | /-                   |  |  |  |
|           |                  |                |  |                       |        | II. For school vans (For a month)           | 300          |                      |  |  |  |
|           |                  |                |  |                       |        | ii. For school vans (For a month)           | 300          | /-                   |  |  |  |

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| 1<br>Sub<br>no.                              | 2<br>Service<br>provided                     | Documents to be submitted  | 4<br>Minimum<br>time taken<br>to<br>complete<br>the task | Relevant Fee  |  |  |  |
| 18.  | Renting Playground                           | 1. Application   | 15 minutes   | Matter Amount (Rs.) Deposit amount (Rs.)  1. For sports meets  • Schools 500/- 3000/-  • Sports Club 1000/- 2000/-  • Training Camps 2000/- 2000/-  • Training camps (Government Institutions) 1000/- 2000/-  2. For Political meetings (For a day) 7500/- 10000/-  3. For Musical Shows  • Government Institute 5000/- 10000/-  • Free (Non-ticketed) 10000/- 10000/-  4. Musical Shows  • Government Institute s 10000/- 10000/-  • Free of charge (Without tickets) 15000/- 10000/-  5. For Carnivals (Per day)  • Government institutes 5000/- 10000/-  • Other 20000/- 20000/- |  |  |  |
| 19.  | Registration and revision of property title  | <ol> <li>Application</li> <li>A Copy of the deed</li> <li>A Copy of the Approved Plan</li> </ol> | 5 days   | 1. Application Fee - Rs.1000/-  |  |  |  |
| 20.  | Levying Taxes<br>on sale of<br>certain lands | 1. Request letter  | 15<br>minutes  | 1% /of the cash value of the land sold  |  |  |  |

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| Sub<br>no. | Service<br>provided                           | Documents to be submitted | Minimum<br>time taken<br>to<br>complete<br>the task | Relevant Fee   |  |  |  |  |
| 21.        | Disposal of garbage at none residential sites | 1. Application            | 3 days  | Determining the fee based on the amount of waste emerged and the size of the premises calculated as per the Western Province Waste Management Authority Charter. |  |  |  |  |
| 22.        | Levying<br>Acreage Tax                        | 1. Tax notice             | 15<br>minutes                                       | The amount shown in the Tax notice   |  |  |  |  |